

BEST-Flex™ STAINLESS STEEL LIFETIME WARRANTY

New England Supply guarantees that the BEST-Flex chimney liners and components supplied by it are free from defects in material and Manufacturer's workmanship, and from perforation caused by chimney fire or over-firing caused by you the purchaser, and corrosion.

WARRANTY TIME PERIODS and CONDITIONS

Lifetime Warranty for wood, wood pellets, gas, and oil burning installations. When used to vent UL listed residential wood burning stoves and fireplaces, wood pellet stoves, Category 1 residential gas, oil burning heating systems, Category 1 gas, oil burning water heaters, gas fireplaces, or gas logs are guaranteed for the lifetime of the original BEST-Flex purchaser as long as said purchaser owns the home in which the BEST-Flex was originally installed. If the home is sold, this warranty shall transfer to the buyer.

The BEST-Flex warranty is subject to the following: (1) installation of the liner and components in accordance with manufacturer's written installation instructions; (2) use of the liner and components only for the lining and relining of chimneys used to vent residential applications for which the liner was intended; and (3) annual inspection, maintenance, and cleaning of liner, beginning one year after the date of installation and continuing at intervals of no more than twelve months from the date of installation, by a nationally certified chimney sweep, BEST-Flex installer, or other qualified chimney professional, who must fill out the appropriate section of the BEST-Flex Maintenance Record. The BEST-Flex warranty is further subject to compliance with the following requirements throughout the warranty period: (1) the chimney must have a chimney cap; (2) Corrosive chemical chimney cleaners must not be used; (3) Plastic bristle flue cleaning brushes are recommended; (4) Driftwood, wood, or plastic pellets containing salt, preservative treated lumber, plastic, or household trash must not be burned in the appliance, or fireplace connected to the liner. In the case of a chimney fire, the liner must be inspected by a nationally certified chimney sweep, BEST-Flex installer, or other qualified chimney professional before reuse.

CLAIMS / LIMITATIONS OF LIABILITY

Should you need to make a claim under the conditions of this warranty, contact your BEST-Flex installer to provide New England Supply with information about the claim. Should New England Supply require factory inspection of the defective parts New England Supply will pay for shipping of the material, to be inspected, to our factory for inspection. If the material is deemed defective by New England Supply, replacement material will be paid for by New England Supply, and will be considered your exclusive remedy under this warranty. Neither New England Supply nor the installer of the BEST-Flex liner shall be liable for any costs for removal or reinstallation of the liner or any liability for special, consequential, or incidental damages in any way related to, or arising out of, the defects in, or damage to, the BEST-Flex Liner.

This warranty gives you specific legal rights, and you may have other rights which vary from state to state concerning exclusion or limitation of incidental or consequential damages.

New England Supply
280 Commerce Street
Williston, VT 05495
(888) 900-8106



Warranty Registration (Keep for your records)

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Installation Professional: _____
Installation Date: _____ Liner Type: _____

The limited warranty stated above is understood and approved by me:

Signature: _____

BEST-Flex™ STAINLESS STEEL LIFETIME WARRANTY

Warranty Registration (Mail to New England Supply)

Name: _____
Address: _____
City: _____ State: _____ Zip: _____
Installation Professional: _____
Installation Date: _____ Liner Type: _____

The limited warranty stated above is understood and approved by me:

Signature: _____

New England Supply
280 Commerce Street
Williston, VT 05495
(888) 900-8106



BEST-Flex™ STAINLESS STEEL LIFETIME WARRANTY
Maintenance Schedule (Keep for your records)

Year 1 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 2 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 3 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 4 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 5 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 6 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 7 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 8 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 9 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 10 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 11 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 12 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 13 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 14 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

Year 15 Maintenance & Inspection

Sweep /Installer: _____ Address _____
Work Performed: _____ Date _____

New England Supply would like to take this opportunity to express the importance of an inspection at least once a year for your entire heating system. Many factors can affect the overall performance & health of your system. When a system is properly installed it can provide many years of reliability and comfort. It is the responsibility of the homeowner to schedule & maintain this service record.